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PROSPECTS FOR THE USE OF MODERN INFORMATION TECHNOLOGIES IN PROFESSIONAL SELECTION FOR THE POSITION OF A FLIGHT ATTENDANT

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It appears that advanced technologies for the professional selection are studied by both domestic and foreign scientists [1]. The purpose of the study is to identify the opportunities for using modern information technologies in professional selection for the position of a flight attendant. This paper describes the prospects of using Telegram Bot during psychodiagnostics for this position.

Cabin crew are the guarantors of safety on board during flight. Therefore, it is very important to develop a correct professional selection system [2]. One of its important stages is psychodiagnostics. The spread of modern information technologies in this area is an important demand of the times. With the help of new technologies, it has become possible to obtain and process large amounts of data quickly, as well as automate the process of analyzing test results and evaluating psychological indicators [3].

In this paper, it is proposed to test future employees online using Telegram Bot. It is important to note that according to statistics there has recently been a spread of mobile technologies and software that allows psychologists to diagnose candidates for the position of a flight attendant anywhere and at any time.

As a rule, there are a lot of requirements for psychological condition of the future flight attendants. Telegram Bot provides taking the three most popular psycho-diagnostic methods: Cattell's Sixteen Personality Factor Questionnaire, Luscher color and The MMPI tests. This application is easy to use for both a psychologist and a candidate. Telegram Bot can be used for routine testing, real-time monitoring and gathering the required data.

All things considered, the development of information technologies in psychodiagnostics represents a great prospect for science and practice. It makes possible to increase the accuracy and effectiveness of the psychological diagnostic analyses, as well as to improve the prediction of future changes in a person's mental state.

Furthermore, the use of modern technologies in the professional selection can reduce the cost of this procedure, simplify the communication between potential employees and their future employers.

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